Arbor will replace Communications

On **2nd September 2025, Parentpay** will no longer be used as our main form of communication and we will be switching over to Arbor.

We have just started using Arbor for digital storage across Ebor Academy Trust and staff are finding it very user friendly. Eventually we would like to use just this one Arbor platform for all our communications, payments and bookings, but we are taking one step at a time, and the first one is our direct messages and more general notifications to parents and carers at Sproatley Endowed CE Primary Academy . We will keep you informed as we grow and use Arbor more fully.

Mrs Bell in our school office, has undergone training on this new Arbor platform and will be more than happy to help you with it.

You will be able to access messages on Arbor from 2nd September. You will be sent an email on this date inviting you to join Arbor.

To download Arbor please click on the link below:

[Getting Started](#)

What is Arbor?

Arbor is a Management Information System (MIS) - a digital storage system for the details we must hold on our children, parents and staff to ensure the smooth running of our schools. It orders and distributes the information we gather to provide our staff with the up-to-date and accurate information they need, while keeping your data as secure as possible.

Why the change?

Unfortunately, the old MIS system isn't a viable option anymore as the company is winding down its operations in this area.

For parents

We have started using Arbor to streamline internal Trust processes.

At the moment we use a variety of different platforms and we know that this can be frustrating for both staff and parents. One of the key reasons we chose Arbor was that we will be able to limit the amount of different platforms we have in the future as we start to use more of Arbor's functions.

Why Arbor

The Ebor team has put a great deal of work into ensuring we identified the very best fit for the needs of our schools. We went through a rigorous and lengthy system of checking the other options, with our main priorities being ease of use and security. We are 100% confident that Arbor was best placed to offer the solutions to our needs and the number one choice available.